

Email Anywhere

An introduction to Hosted
Exchange from
Your Office Anywhere



Hosted Exchange from Your Office Anywhere provides “Business Class” email for a small monthly rental with flexibility to suit all sizes of businesses from one to unlimited number of users. This paper sets out to explain what Hosted Exchange email is, its features and benefits and the things to look out for when comparing hosting providers.

What is Hosted Exchange?

Microsoft Exchange is the most commonly used business communications platform in the world, providing not only email but calendars, tasks and contacts that can be shared by everyone in the business.

Hosted Exchange provides the full range of functionality found with an “On Premise” platform but without the cost, risk and hassle of maintaining and supporting your own Exchange infrastructure.

Your Office Anywhere introduced its Hosted Exchange Platform in 2007 providing small and medium organisations with business class email helping them to communicate and collaborate more effectively as well as providing the flexibility demanded by an increasingly mobile workforce.

As well as the feature rich Microsoft Outlook desktop client users can connect to Hosted Exchange from Smartphones and Tablets, regardless of the operating system, as well as using a web browser to run Outlook Web Access.

Your Office Anywhere’s tier 1 data centres are sited in the UK and we are ISO 27001 for Information Security Management accredited meaning there are no security or data protection concerns.



Technical Pages

Hosted Exchange gives you all the features you would expect from a business class messaging system. Alongside individual email you can have:

- Distribution Lists - where copies of emails sent to an address e.g. socialclub@company.com, are sent to everyone in the list and reside only in their individual mailboxes. Distribution lists are free of charge as there are no associated mailboxes with them.
- Shared Mailboxes - where emails are sent to a specific mailbox e.g. Sales@company.com, and specified users can access that mailbox and reply, forward etc. from that address.
- Calendars - every user has their own calendar which can be seen by everyone else in their organisation. Calendars can also be shared allowing a secretary from example to maintain the calendar on behalf of their manager. Meetings can be arranged and accepted invites show in the users' calendar.
- Contacts - users can have personal contacts, but also global contacts showing everyone in the business and important external contacts that everyone can access.
- Access to email, contacts and calendars anywhere in the world via smartphone, tablet, or browser.

Hosted Exchange Features

- Unlimited mailbox size
 - Lower cost 1GB mailbox or 2GB Webmail options available
- Unlimited number of users/mailboxes, prices are per mailbox.
- UK Data Centres only - ISO 27001 accredited
- Daily backups, shipped to second data centre.
- Free Spam and Virus filtering
- 24/7 UK Helpdesk for business critical issues
- Access email, calendars and contacts from:
 - Outlook Client
 - Webmail (Outlook Web Access)
 - Mobile Phone
 - Tablet
- Access across platforms:
 - Windows PC, tablet or phone
 - iPhone, iPad
 - Android, Linux

Free Trial

Try out Hosted Exchange for free.

Contact us now for a 7 day free trial and see the benefits of Hosted Exchange for yourself.

Call 01282 500318 or email

sales@yourofficeanywhere.co.uk

Benefits of Hosted Exchange

For organisations looking to implement a messaging solution, or replace an existing one, moving to hosted Exchange offers a number of financial and technical benefits over an in-house server.

Maintaining an Exchange infrastructure requires specific skills either from your internal IT team or an external support provider. There is also an element of risk, either of losing emails or of mailbox corruption. Hosting your email with Your Office Anywhere means we look after everything.

We backup your mailboxes on a daily basis and items in "Recover deleted items" are retained for 30 days. The backups are instantly shipped to a second data centre for added resilience.

From a financial point of view there is no capital outlay, no server to buy, no Exchange licences or Client Access Licences to buy, and most importantly no upgrade costs several years down the line. We also do not tie you in to long term contracts, just month by month, which means if you need to increase your workforce to cover a busy period and then scale back you don't have to buy licences that would eventually be wasted.

Benefits at a glance

- No server maintenance costs
- No server/Exchange upgrade costs
- No backup or recovery worries
- Reduced risk of losing emails/mailboxes
- Hosted in the UK managed by UK team, so no Data Protection legislation issues.
- No long term contracts, pay on a month by month basis, flex up and down as needed.
- 99.5% uptime SLA
- Web based control panel giving you control over your mail solution. Or if you prefer our UK helpdesk team can make changes for you.

Private Managed Cloud - For Exchange

Some organisations need to maintain their own dedicated Exchange infrastructure, often due to requirements to integrate Exchange with other applications, or to meet organisational security policies.

Your Office Anywhere offer dedicated hosted Exchange Servers on our Cloud server infrastructure platform to meet your specific architectural requirements. The servers are managed and supported by us, including any Anti-Virus, critical Windows updates plus server and mailbox backups. Additionally you get the benefit of instant and seamless server failover in the event of a hardware failure.

Please contact us for more information or a detailed proposal.





Your course to the Cloud

Hosted Exchange is just one of the many Cloud computing solutions available on the Your Office Anywhere platform. Choosing the right solution depends upon individual circumstances, there is no one size fits all, and for some businesses Cloud may not be the answer.

Our technical sales team is staffed solely by experienced, time served IT consultants who specialise in working with businesses to understand the challenges the business is trying to overcome, the constraints (financial, technical, geographic), and identify the solution that is right for that business. Whether that is public cloud, private cloud, or a hybrid (which is probably the most common), and if a cloud solution isn't appropriate for your business or circumstance we will tell you.

If you are considering moving to the Cloud, or you are a new business starting up and looking at what options you have to provide your business with the flexible IT solution it needs, please get in touch. We can provide no obligation advice, indicative costs or formal quotations. We don't employ high pressure sales techniques beyond perhaps calling or emailing you to follow up on a proposal.

To get in touch either call our Technical Sales team on **01282 500318**

or email sales@yourofficeanywhere.co.uk

Other white papers available:

- Hosted Desktop
- Hosted Servers
- Private Managed Cloud
- Applications Anywhere - RemoteApps and how to get them
- Telephones Anywhere - Hosted Telephony, Voice over IP
- Documents Anywhere - Hosted SharePoint 2013 - OneDrive for Business
- Hosted SQL server
- Access Database Hosting
- Hosted Sage 50 Accounts, Sage 200.
- Hosted Desktop for Charities

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